CLASSROOM BEST PRACTICES

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Get the most out of your Rugged Combo 3 with these tips:

⊘ DO

- Take similar care of iPad as you would with a laptop

- Close the case with the magnetic latch in place when not in use

⊗ DON'T

- Intentionally damage the case

- Place objects between the iPad and keyboard when closing the case as it can damage the screen and/or keyboard

⚠ TROUBLESHOOTING

If the Rugged Combo 3 Touch keyboard is not typing when connected to the Smart Connector, try these solutions:

- Ensure the Smart Connector on the iPad and the keyboard are clean and free of debris

- Soft reset the iPad

  1 Press and hold the power button and the home button simultaneously
  2 Wait until the iPad reboots and an Apple logo appears on screen
  3 Release the two buttons
  4 Test the keyboard once fully booted up

- Update iPadOS to the newest version and test functionality

- If another iPad with a Smart Connector is available for testing, please test the keyboard on the other iPad. If it functions with a different iPad then the keyboard is working as intended then the issue is likely related to the Smart Connector on the iPad.

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